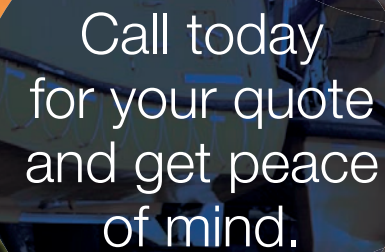


The Rapidata logo is positioned in the top right corner of the advertisement. It features the word "rapidata" in a white, lowercase, sans-serif font. A stylized white swoosh is positioned above the letter 'i'. The logo is set against a dark blue circular background that overlaps the top right of the main image.

rapidata

The title "Direct Debit Contingency Service" is located in the lower-left quadrant of the advertisement. It is written in a large, bold, white sans-serif font. The text is overlaid on a semi-transparent dark blue rectangular area that covers the bottom portion of the background image of the lifeboats.

# Direct Debit Contingency Service

This text is located in a dark blue circular callout on the right side of the advertisement. It is written in a white, sans-serif font and is centered within the circle.

Call today  
for your quote  
and get peace  
of mind.

You can't predict when disaster may strike or what form it will take, but by planning ahead you can ensure your business income is secured by organising an effective back-up for your payment processing.

Under the BACS rules all organisations must have adequate Direct Debit contingency in case they suffer a hardware, software or communications failure. Rapidata's Direct Debit Contingency Service will act as the backup to protect your payments if you are unfortunate enough to experience such a problem.

The Direct Debit Contingency Service is designed to form a core part of your disaster recovery and, when activated, will take over all payment processing for as long as necessary until your own systems are back to normal.

Rapidata offers clients the ability to upload Direct Debit or AUDDIS files and process the same day\* using their secure and audited systems, either for single or multiple files, negating the risk of delays, and offering a cost effective Disaster Recovery option.

Enjoy peace of mind and contact us now for a no obligation quote

The text "From only" is located in a dark blue circular callout on the right side of the advertisement. It is written in a white, sans-serif font and is positioned above the price.

From only

The price "£240" is the largest element in the advertisement, located in a dark blue circular callout on the right side. It is written in a white, sans-serif font and is centered within the circle.

£240

The text "per annum" is located in a dark blue circular callout on the right side of the advertisement. It is written in a white, sans-serif font and is positioned below the price.

per annum

Call us now on  
01293 601 111

A smaller version of the Rapidata logo is located in the bottom right corner of the advertisement. It consists of the word "rapidata" in a white, lowercase, sans-serif font with a stylized white swoosh above the letter 'i', all contained within a dark blue circular background.

rapidata

# Direct Debit Contingency Service

## Why wait till disaster strikes - Quick & easy, set-up & go

### ● Ready

- We will need your Service User Number(s) and name(s) associated.
- The Bank Account details linked to the relevant SUN(s).
- Your bank to link the appropriate SUN(s) to Rapidata's Bureau number B20769 (we will help here).
- Details of staff members who need access to the Direct Debit Contingency Service.

### ● Set

- After initial set up and annually thereafter a test programme will be run.
- A test file to be produced by you/your team and uploaded to Rapidata.
- Rapidata will submit the file to BACS as a test file and obtain the relevant Submission Receipt.
- Direct Debit Contingency Service report supplied with outcome and recommendations.

### ● Go

- If you need us, we are ready to go.
- \*File(s) uploaded will be processed the same day when received before 3pm. If received after 3pm they will be processed as soon as possible, which may mean the following business day.
- You will need to upload a file in the agreed format to our secure Sharefile; confirming the amount, volume and collection date by email.
- Rapidata will process and submit the incoming file.
- Rapidata will upload a submission delivery summary report for you/your team to check. This confirms successful delivery.
- Your Account Manager will follow up with you to confirm process has been completed.
- Thereafter the normal BACS reconciliation processes will take place, including return of unpaid items etc., to be handled as usual.

In the event of  
Contingency, please  
call your dedicated  
Rapidata Account  
Manager to inform them  
that a file is being sent.



[rapidataservices.com](https://www.rapidataservices.com)

**Rapidata Services Ltd**

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